Company: Deutsches Rotes Kreuz Stadtverband Neustadt/The German Red Cross
Location: Neustadt an der Weinstraße, Germany, Worldwide
Contact person: Andre Willrich
Job position: IT Team leader
Industry: Humanitarian
Number of mailboxes: 40
E-mail volume pr. Month: 10.000
Solution: Spamfighter

Copenhagen, Denmark 12th of February

The German Red Cross uses SPAMfighter as a provider of anti spam filtering solutions.

E-mail is a very important tool for communication for German Red Cross being a worldwide organization with offices in 80 countries and operations in more than 15 countries.

 The Computer network hosting 40 mailboxes sending over 10,000 messages each month to over 80 different countries.

GRD is a high profile organization and therefore highly visible to both the public and spammers. Having a small IT-department makes them an easy target for spammers to phish the e-mail addresses of the employees and their contacts. Working as a humanitarian organization they do not have the resources to spend on a massive IT-infrastructure and are forced to find cheaper alternatives, to protect them from spam mails, virus attacks and other similar threats.

Therefore, it was only natural for the German Red Cross to look for an anti spam provider, in order to filter out thousands of unwanted mails received every day and also provide protection against viruses, malware and other malicious attacks.

There were multiple challenges, as the GRD did not have a spam solution installed. Every GRD worker spent between 10 and 15 minutes every day filtering unwanted mail out of their inbox. In addition, they made themselves indirectly vulnerable to spam mails containing viruses, malware and other malicious attacks.

We have asked Andre Willrich about what e-mail challenges the German Red Cross had in the past.

"In the past, we received around 500 spam mails per day. Thus, we lost a lot of time to sort out unwanted mail". Interestingly, GRD choose to take the challenge up for debate, rethink their IT strategy and find out what criteria's was essential for choosing an anti spam product.

"The anti-spam product had to be especially effective. It should almost sort out all unwanted e-mails, but all such mails are easily delivered. Another important thing was that the product was easy to use, since not all users are IT professionals" Commented Andre Willrich.

The German Red Cross has chosen to use SPAMfighter as their provider of anti spam solutions and considers it to be the best product on the market.

The GRD has found a solution to the spam problem, which seems stable and excellent at the moment. So the big question remains, what will be the future challenges for DRK in the future for GRD.

"The best course would be if we no longer would receive spam. Since this is rather unlikely, unfortunately, we will continue on an effective Anti-spam program dependent. We are extremely satisfied with SPAMfighter's anti-spam solution and plan to continue to use these. At this point I would like to express once again for your support. It has been a really big help to us! Thank you and look forward to continue using Spamfighter"!

The German Red Cross is an international humanitarian organization with about 10,000 volunteers and 40 staff members which started to protect human life and health, to ensure respect for the human being and to prevent human suffering without discrimination based on nationality, race, religious beliefs, class or political opinion.

About SPAMfighter

SPAMfighter is Europe's leading spam filter developer. The Danish company is owned by the founders of Jubii.dk, Henrik Sorensen and Martin Thorborg, together with two programmers, Daniel Hjortholt and Martin Dyring. SPAMfighter employs 65 people World Wide with offices in 5 countries and Headquater in Copenhagen, Denmark. SPAMfighter North America is based in Boca Raton, Florida and Fresno, California and is headed by Martin Thorborg and Lori Raygoza.